

Development Model for Telecare Service		
	Community Alarm Service	Telecare Service
<i>Scope</i>	24 hrs per day 365 days per year Level 1	9-5 each day 7 days per week Level 2 & above
<i>Function</i>	Assessment Installation Emergency Response Reviews – Yearly Signposting	Assessment Installation – Additional Kit Testing/Monitoring Reviews 1-2 weekly/Monthly Training & Education Supportive Housing network/Virtual Sensors Sign posting
<i>Staffing</i>	1 WTE Manager 8 x 37 Hrs 2 x 37 Hrs 2 x 28 Hrs 2 x 24 Hrs 2 x 21 Hrs	1 WTE Manager 4 x 37 Hrs
	Installation Officer 1.2 WTE	
<p>Joint Responsibilities</p> <p>Awareness raising Communication & Marketing Team Training TSA</p>		